

HUMAN PERFORMANCE IN ELECTRIC POWER

Virtual Session #1

May 6, 2021 | 1:00 – 5:00 p.m. Eastern

Session 1 Registration

The Electric Reliability Organization Enterprise, the Human Performance Community of Practice (KnowledgeVine and ResilientGrid) and our mutual partners are exploring the vital importance that human and organizational performance play in the reliability and security of the North American power grid. We have an exciting afternoon planned to get us started on our journey of continuous improvement together. Our speakers will touch upon a variety of topics to reduce error and risk through human performance application.

Agenda		
Time	Topic	Presenter
1:00 – 1:10	Opening Remarks	Session Staff
1:15 – 2:00	The Journey of Continuous Improvement and Human Performance at SEL	David Costello, Schweitzer Engineering Laboratories
2:05 – 2:45	Luck is Not a Strategy, Human Performance Is	Dave Sowers, KnowledgeVine
2:50 – 3:20	HP Champion Program	Sam Reno, MidAmerican
3:25 – 3:55	Why You Can't "Proceduralize" Everything	Dr. Jake Mazulewicz, JMA, LLC
4:00 – 4:40	Learning Differently: New View Safety applied to learning from incidents and close calls	Beth Lay, Lewis Tree
4:45 – 5:00	High Stress Communication	Drs. Michael Legatt & James Merlo
5:00	Closing Remarks	Session Staff
UTC	Networking Q&A	All

Stay on course with us by penciling three additional “must attend” dates on your schedule: July 15, October 21, and December 2, 2021 from 1:00-5:00 p.m. Eastern.