

HUMAN PERFORMANCE IN ELECTRIC POWER

Virtual Session #2

July 15, 2021 | 1:00 – 5:00 p.m. Eastern

Please join us for another exciting virtual session of the Human Performance in Electric Power series. The Electric Reliability Organization Enterprise, the Human Performance Community of Practice (KnowledgeVine and ResilientGrid) and our mutual partners are exploring the vital importance human and organizational performance play in the reliability and security of the North American power grid. We have an exciting afternoon planned to get us started on our virtual journey of continuous improvement together. Our speakers will touch upon a variety of topics to set our course for advancing our understanding of reducing error and risk through human performance application. We invite you to join us as we continue our work to improve the reliability and security of our power grid.

Agenda		
Time	Topic	Presenter
1:00 – 1:15	Opening Remarks	Session Staff
1:15 – 2:10	Comparing Company Characteristics and Injury Rates	Eric Bauman, EPRI Dr. Matthew Hallowell, Safety Function, LLC and University of Colorado-Boulder
2:10 – 3:00	Leaders Need Tools Too! – Using the Essential Leadership Cycle to Create Sustainable Improvements	Rob Fisher, Fisher IT
3:10 – 4:00	Control Rooms During Crisis	Dr. Michael Legatt, ResilientGrid Ken Dorantes, ISO-NE Hector Nunez, ISO-NE Andrey Oks, NPCC
4:00 – 4:30	Making Safe Decisions	Katie Smith, Oncor
4:30 – 5:00	High Stress Communication	Dr. Michael Legatt, ResilientGrid Dr. James Merlo, KnowledgeVine
5:00	Closing Remarks	Session Staff
UTC	Networking Q&A	All



Stay on course with us by penciling in two additional “must attend” dates on your schedule: October 21 and December 2, 2021 from 1:00-5:00 p.m. Eastern.