

HUMAN PERFORMANCE IN ELECTRIC POWER

Virtual Session #3

October 21, 2021 | 1:00 – 5:00 p.m. Eastern

Please join us for another exciting virtual session of the Human Performance in Electric Power series. The Electric Reliability Organization Enterprise, the Human Performance Community of Practice (KnowledgeVine and ResilientGrid) and our mutual partners are exploring the vital importance human and organizational performance play in the reliability and security of the North American power grid. We have an exciting afternoon planned to get us started on our virtual journey of continuous improvement together. Our speakers will touch upon a variety of topics to set our course for advancing our understanding of reducing error and risk through human performance application. We invite you to join us as we continue our work to improve the reliability and security of our power grid.

Agenda		
Time	Topic	Presenter
1:00 – 1:10	Opening Remarks	Session Staff
1:10 – 2:10	Applying EEI's Serious Injuries and Fatalities (SIF) Precursors to Change Risky Behavior in the Field	David Bowman, KnowledgeVine Todd Brumfield, KnowledgeVine
2:15 – 3:00	Human Performance in Cybersecurity: CyOTE™	Sam Chanoski, Idaho National Laboratory
3:05 – 4:10	The Importance of Women Role Models and Mentors in Building Diversity in the Electric Industry	Jackie Peer, OMICRON Pooja Shah, Southern Company LaRhonda Julien, Georgia Transmission Corporation
4:15 – 4:35	Human Performance Maturity Model	Dr. Pamela Ey, Queens University of Charlotte
4:35 – 5:00	High Stress Communication	Dr. Michael Legatt, ResilientGrid Dr. James Merlo, KnowledgeVine
5:00	Closing Remarks	Session Staff
UTC	Networking Q&A	All

Stay on course with us by penciling in the last meeting of the year on your schedule: December 2, 2021 from 1:00-5:00 p.m. Eastern.