Standards Announcement

Project 2007-02 Operating Personnel Communications Protocols
COM-003-1

Successive Ballot and Non-binding Poll now open through April 5, 2013

[Now Available](#)

A successive ballot of COM-003-1 and a non-binding poll of the associated Violation Risk Factors (VRFs) and Violation Severity Levels (VSLs) is now being conducted through **8 p.m. Eastern on Friday, April 5, 2013**.

In response to comments received during the last comment period and other input, the drafting team has adopted many of the recommendations of commenters and attendees of the "Communications in Operations Conference" of February 14-15, 2013, in Atlanta, and incorporated them into to COM-003-1, draft 5.

The Operating Personnel Communications Protocols Standard Drafting Team has created four requirements for COM-003-1, draft 5. Requirements R1, R2, R3, and R4. The new R1 and R3 language calls for an applicable entity to "d*evelop and implement documented communication protocols that outline the communications expectations of its System Operators. The documented communication protocols will address, where applicable, the following: (protocols)*". The new R2 and R4 language calls for an applicable entity to "*develop method(s) to assess System Operators' communication practices and perform corrective actions necessary to meet the expectations in its documented communication protocols*"

This version was drafted in conjunction with the development of the Reliability Standard Audit Worksheet (RSAW). Changes were made to the RSAW to reflect the changes in COM-003-1, draft 5 and changes suggested by some commenters. The RSAW is posted for informal comments along with COM-003-1.

Background information for this project can be found on the [project page](#).

Instructions
Members of the ballot pools associated with this project may log in and submit their vote for the standard and non-binding poll of the associated VRFs and VSLs by clicking [here](#).

Next Steps
The ballot results will be announced and posted on the project page. The drafting team will consider all comments received during the formal comment period and, if needed, make revisions to the standard. If the comments do not show the need for significant revisions, the standard will proceed to a recirculation ballot.

Standards Process
The Standard Processes Manual contains all the procedures governing the standards development process. The success of the NERC standards development process depends on stakeholder participation. We extend our thanks to all those who participate.

For more information or assistance, please contact Wendy Muller,
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